

# ITERATION 360 IMPLEMENTATION METHODOLOGY



1

## Establish

During the Establish Phase, the project scope is defined and the Project Management Office (PMO) tasks and documents are put in place. A detailed project plan is established for the duration of the project with a project charter, steering committee and identification of the project leadership team.

2

## Design

During the Design Phase, we deliver a comprehensive solution design which includes data migration, integrations, functional gaps, function and technical design documents, including the testing, training and deployment plans.

3

## Config & Build

In the Build Phase we execute the established design. The functional consultants begin the system configuration and the technical team delivers the technical components. Training documents and test scripts are built and Conference Room Pilots (CRPs) are conducted to validate the solution. This phase does not end until User Acceptance Testing is performed and the solution is approved by the client.

4

## Deploy

The Deploy Phase starts with site and environment preparation. Cut-over plans are tested and final data loads are performed and validated. A pre-mock go-live is performed and the client is operating parallel systems to ensure success go-live. Only when the results of the mock-go-live are validated do we proceed to go-live.

5

## Rollout

The Rollout phase provides initial production support till the client is handed to the support team. A post implementation review is performed which is designed to provide the most reliable business future operations based on lessons learned during the implementation.